City Professional Management Limited 8B, Hong Kong Spinners Industrial Building Phase 1-2, 601-603 Cheung Sha Wan Road, Kowloon, Hong Kong

Date: 13 November 2017 Cho

CITY PROFESSIONAL RECEIVED

Attn: Mr. Michael Wong-Managing Director

Dear Mr. Wong,

Commendation of Clubhouse Service at Lake Silver

The purpose of this letter is to formally commend the management team of Clubhouse working at Lake Silver for their excellence service provided to our residents.

At a recent relocation of gym equipment in our gym room, it provided our residents more spacious and comfortable environment while exercising. A letter of commendation has been received from our resident to specifically commend the quality service provided by cheerful and energetic staff members working at Clubhouse.

Let's keep up your good work and we believe that your working team at the Clubhouse of Lake Silver will continue with the same spirit of dedication and hard work in the coming future.

Should you have any enquiries or need further assistance, please do not hesitate to contact the undersigned or our Assistant Property Manager, Miss Jade Fung at 3657 9100.

Yours sincerely,

Chris Wong Property Manager

Lake Silver

CW/JExak